

**Scenarios to Assist Third Party Administrators
During EDI Implementation Planning**

Number of Carriers	Number of Third Party Administrators	Condition	Next Action Step
One Carrier	One Third Party Administrator managing all of Carrier claims	TPA is unsure of EDI implementation date	TPA must determine Carrier's volume of annual VA non-minor claims, and prepare for implementation according to the published schedule
One Carrier	Multiple TPAs managing Carrier claims	One TPA cannot be ready in time for wave implementation date, making the Carrier out of compliance for those claims handled by the TPA	TPA to explain constraints to Carrier preventing compliance to EDI filing requirements; Carrier and TPA make appropriate business decisions and contact Commission for assistance
One Carrier	Two TPAs managing same claim at different times	First TPA manages claim via EDI; Second TPA takes over claim, but does not manage claim via EDI due to lack of readiness	TPA, according to VA Commission rules and to avoid forcing Carrier to be out of compliance, must manage claim via EDI since it was initially managed via EDI
Multiple Carriers	One TPA as sole administrator managing all claims	TPA is prepared for EDI implementation for Carrier(s) in Wave A, and by extension, can support all Carriers in a Wave A implementation	Implement EDI for those Carriers required to go live in Wave A. Influence remaining Carriers to implement early, or support remaining Carriers by using current processes until the appropriate implementation date
Multiple Carriers	Multiple TPAs managing Carrier claims	One TPA supports two Carriers – one scheduled for Wave A, and one for Wave B	Implement EDI for the Carrier required to go live in Wave A. Attempt to influence the remaining Carrier to implement early, or support remaining Carrier by using current processes until the appropriate implementation date