

Talking Points from EDI Mandate Meeting 7/19/2011

EDI Mandate

This mandate will allow and eventually require Trading Partners to report to the Commission via EDI on all active claims, regardless of the date of injury. The Commission will allow EDI on older active claims beginning January 5, 2012 and will mandate EDI on such claims on July 2, 2012.

How Does This Impact You

- Carriers will need to complete the Catch-up Process for all currently active pre 10/1/08 accidents and for any pre 10/1/08 claims that may become active in the future
- Your system may require changes to satisfy EDI requirements for both the Trading Partners and the Commission's system.
- Note: Some small-volume reporters, and self-administered, self-insured reporters, have only reported accidents occurring on or after 3/1/09. For these reporters, this change means you will need to complete the Catch-up Process for all currently active pre 3/1/09 accidents.

How Does the Mandate Add Value

- Working in a single system
- Unified Web File Access
 - Immediate access to claims
 - Improved TPA Acquisition process (no more reliance on prior TPA to supply claim file)
- Improved VWC service levels
 - Single set of data
 - Electronic records
 - Improved response time
 - Immediate access to claims

The Commission has updated the following EDI mandate related materials on our website:

- Final Implementation Guide
- IG Post Publication Change Log
- Final VA R3 Matrix
- Final VA R3 Event Table
- Final VA R3 Element Requirement Table
- Catch-up Process (Including Business Scenarios)

What is an Active Claim

- Claim with an open award
- Denial
- Disputes
- Claim where a payment is made
- Claim where the claimant files a Claim for Benefits

Suggestions from the VWC

- Start preparing your system now
 - Make sure you have captured all information required for your EDI submission. Note: Our requirements have not changed for pre 10/1/08 claims.
 - Gather historical payment information
 - Identify employee class codes which may have changed since reporting the claim via paper
 - The Manual Classification Codes for Virginia were recently updated by NCCI and by the Commission. Be certain you have the updated codes for your claims. If you do not have the list you may contact NCCI directly. Contact their Customer Service Department at 1-800-622-4123 and ask for the Rate Table Data for Virginia.
 - Ask for help early. If there is data you are missing, contact the VWC prior to mandate date so we can have ample time to assist you with gathering the missing data
- Start preparing your staff now
 - There may be a need for additional training to ensure your staff (adjusters) are aware of the existing and new process. The Commission receives questions frequently from adjusters who are unclear of the EDI processes.

Questions for Trading Partners

Please talk to your organization about the Commission's EDI Mandate and respond to the Commission with answers to the following questions. You can send your responses to edi.support@workcomp.virginia.gov.

- When do you plan to "go live" with the EDI Mandate, January 5, 2012 or July 2, 2012?
- What does your organization need from the VWC to ensure this mandate is successful?
- What training does your organization need?
- What additional information do you need?
- What questions do you have for the VWC?